

Administrator Guide

# **Amazon DCV Connection Gateway**



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### **Amazon DCV Connection Gateway: Administrator Guide**

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# What is Amazon DCV Connection Gateway?

#### Note

Amazon DCV was previously known as NICE DCV.

The Amazon DCV Connection Gateway is an installable software package that enables users to access a fleet of Amazon DCV servers through a single access point to a LAN or VPC. This access point is a secure and efficient platform that enables seamless remote access to virtual desktops and applications. Centralizing access management, the Amazon DCV Connection Gateway streamlines enterprise-wide remote work capabilities while maintaining robust security controls.

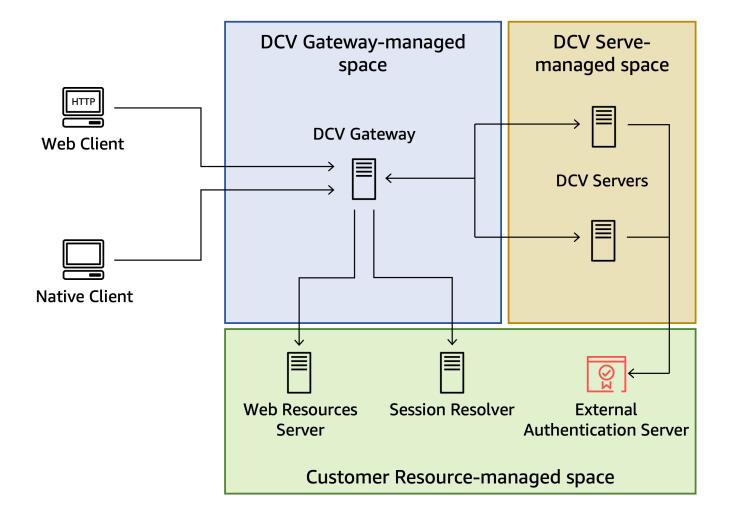
This guide explains how to install and configure the Amazon DCV Connection Gateway.

#### Topics

- How the Amazon DCV Connection Gateway works
- Limitations
- Pricing
- System requirements
- Amazon DCV Connection Gateway network requirements

## How the Amazon DCV Connection Gateway works

The following diagram shows the high-level view of how the Amazon DCV Connection Gateway routes traffic to a fleet of Amazon DCV servers.



When using the Amazon DCV Connection Gateway, clients connect to the gateway rather than connecting directly to a Amazon DCV server. Clients specify a *session ID*, which uniquely identifies the server they want to connect to. The Connection Gateway in turn consults a *Session Resolver* to map the session ID received by the client to a specific server and then forwards the connection to the correct destination.

Customers can define how session IDs map to their resources by implementing their <u>Session</u> <u>Resolver</u> API end-point. Customers using the <u>Amazon DCV Session Manager</u> can <u>leverage</u> its builtin session resolver.

The Amazon DCV Connection Gateway can also forward HTTP requests to a web server. This feature allows the customer to host the Amazon DCV Web Client or a custom Web application based on the Amazon DCV Web Client SDK on a dedicated web server. When a browser connects to the Connection Gateway, its request to retrieve the web page of the Amazon DCV Web Client is forwarded to the *Web Resources Server* configured in the Connection Gateway; once the browser

has retrieved and displayed that page, the Web Client will connect again to the Connection Gateway to connect to the Amazon DCV session and the Connection Gateway will forward that connection to the corresponding Amazon DCV server.

## Limitations

The Amazon DCV Connection Gateway requires a Amazon DCV version greater than or equal to 2021.2 if you want to enable support for QUIC.

The Amazon DCV Connection Gateway requires that Amazon DCV is configured to use the External Authentication.

# Pricing

The Amazon DCV Gateway is available at no cost for customers who are using Amazon DCV.

# System requirements

For Amazon DCV Connection Gateway to run properly, your system must meet the following requirements.

| Operating    | Amazon Linux 2 |
|--------------|----------------|
| system       | RHEL/CentOS 9  |
|              | • Ubuntu 20.04 |
|              | • Ubuntu 22.04 |
|              | • Ubuntu 24.04 |
| Architecture | • 64-bit x86   |
|              | • 64-bit ARM   |

## **Amazon DCV Connection Gateway network requirements**

Amazon DCV Connection Gateway is usually installed on dedicated hosts, separate from Amazon DCV server machines. As depicted in the <u>high-level overview</u>, the Connection Gateway must have

network connectivity with the other components: the Clients, the Amazon DCV server hosts, the Session Resolver, and the Web Resources Server.

#### 🚯 Note

Depending on how the machines and network are configured, the network traffic that flows to and from the different components may be bound to separate network interfaces.

Please make sure your firewall rules and security groups allow the following:

- The Connection Gateway listens for incoming connection on a TCP port specified in the configuration. This port must be reachable from the clients connecting to the gateway.
- If QUIC support is enabled, Connection Gateway listens for incoming QUIC traffic on a UDP port specified in the <u>configuration</u>. This port must be reachable from the clients connecting to the gateway.
- The Connection Gateway must be able to connect to Amazon DCV server hosts on the <u>TCP port</u> used for DCV connections, 8443 by default.
- If QUIC support is enabled, Connection Gateway must be able to connect to Amazon DCV server hosts on the UDP port used for DCV QUIC connections, 8443 by default.
- The Connection Gateway must be able to connect to the TCP port of the HTTPS end-point exposed by the Session Resolver.
- If a Web Resources Server is present, Connection Gateway must be able to connect to the TCP port of the HTTPS end-point exposed by the Web Resources Server.

If you choose to have multiple Amazon DCV Connection Gateway hosts to improve availability, then a network load balancer will be present between the clients and the Connection Gateway hosts. In this case the gateway must be reachable from the load balancer nodes. When using a load balancer you may also want to use a health-check connection; in this case the load balancer need to be able to reach the TCP port of the health-check service exposed by the Amazon DCV Connection Gateway.

If using a Network Load Balander, refer to its documentation for more details.

# Setting up the Amazon DCV Connection Gateway

Setting up Amazon DCV Connection Gateway involves installing the Connection Gateway package, ensuring that it properly resolves session IDs and forwards DCV connections to the Amazon DCV server hosts.

The following topics walk you through the process of installing and setting up the Amazon DCV Connection Gateway.

#### Topics

- Installing the Amazon DCV Connection Gateway
- Configuring the Amazon DCV Connection Gateway
- Enabling Web Access
- Setting up a Session Resolver

## Installing the Amazon DCV Connection Gateway

This section describes how to install the latest version of the Amazon DCV Connection Gateway on a Linux host. You can use multiple hosts to improve scalability and performance. For more information, see Scaling the Amazon DCV Connection Gateway.

#### 1 Note

The Amazon DCV Connection Gateway is available for the following Linux distributions and architectures:

- Amazon Linux 2 (64-bit x86 and 64-bit ARM)
- RHEL 8.x and Rocky Linux 8.x (64-bit x86 and 64-bit ARM)
- Ubuntu 20.04, Ubuntu 22.04, and Ubuntu 24.04 (64-bit x86 and 64-bit ARM)

The following instructions are for installing the Connection Gateway on 64-bit x86 hosts. To install the Connection Gateway on 64-bit ARM hosts, for Amazon Linux, RHEL, and CentOS, replace  $x86_{64}$  with aarch64, and for Ubuntu, replace amd64 with arm64.

#### To install the Connection Gateway on a Linux host

- The Amazon DCV Connection Gateway packages are digitally signed with a secure GPG signature. To allow the package manager to verify the package signature, you must import the Amazon DCV GPG key. Run the following command to import the Amazon DCV GPG key.
  - Amazon Linux 2, RHEL, CentOS, and SUSE Linux Enterprise

```
$ sudo rpm --import https://d1uj6qtbmh3dt5.cloudfront.net/NICE-GPG-KEY
```

• Ubuntu

\$ wget https://d1uj6qtbmh3dt5.cloudfront.net/NICE-GPG-KEY

```
$ gpg --import NICE-GPG-KEY
```

- 2. Download the Amazon DCV Connection Gateway installation package for your distribution from the Amazon DCV download website.
- 3. Install the package.
  - Amazon Linux 2

```
$ sudo yum install -y nice-dcv-connection-gateway-2024.0.777-1.el7.x86_64.rpm
```

• RHEL 8.x, and Rocky Linux 8.x

\$ sudo yum install -y nice-dcv-connection-gateway-2024.0.777-1.el8.x86\_64.rpm

Ubuntu 20.04

```
$ sudo apt install ./nice-dcv-connection-
gateway_2024.0.777-1_amd64.ubuntu2004.deb
```

• Ubuntu 22.04

```
$ sudo apt install ./nice-dcv-connection-
gateway_2024.0.777-1_amd64.ubuntu2204.deb
```

• Ubuntu 24.04

\$ sudo apt install ./nice-dcv-connectiongateway\_2024.0.777-1\_amd64.ubuntu2404.deb

### **Configuring the Amazon DCV Connection Gateway**

This section describes how to configure the Amazon DCV Connection Gateway. It introduces the *configuration file* used by the Connection Gateway and describes the basic configuration required to run the Connection Gateway service. For more information about all the available configuration options, see the Configuration File Reference section.

The Amazon DCV Connection Gateway configuration file is located at /etc/dcv-connectiongateway/dcv-connection-gateway.conf. The file uses the <u>TOML format</u> and is organized in sections which control different aspects of the Connection Gateway.

You can edit the configuration file using your preferred text editor.

A basic configuration file will have the following content.

```
[gateway]
web-listen-endpoints = ["0.0.0.0:8443", "[::]:8445"]
quic-listen-endpoints = ["0.0.0.0:8443"]
[resolver]
url = "https://localhost:8081"
[web-resources]
url = "https://localhost:8080"
```

### **Configuring the Connection Gateway Listener**

The [gateway] section controls how the Amazon DCV Connection Gateway accepts incomig connections from the clients.

```
[gateway]
web-listen-endpoints = ["0.0.0.0:8443", "[::]:8445"]
quic-listen-endpoints = ["0.0.0.0:8443"]
...
```

This section includes two parameters: web-listen-endpoints and quic-listen-endpoints which define the list of TCP and UDP endpoints (respectively) that the Connection Gateway service will bind to and listen on. In the above example, the Connection Gateway is configured to listen for incoming TCP connections on all available IPv4 addresses on TCP port 8443, and on all available IPv6 addresses on port 8445. Also, the Connection Gateway is configured to listen for incoming UDP connections on all available IPv4 addresses on UDP port 8443. The web-listen-endpoints parameter is required to be set and non-empty. If the quic-listen-endpoint parameter is not set or empty, QUIC support is disabled.

This section also allows you to configure the certificates that Amazon DCV Connection Gateway presents to the clients:

```
[gateway]
cert-file = "/path/to/cert.pem"
cert-key-file = "/path/to/key.pem"
...
```

cert-file and cert-key-file respectively specify the path of the x.509 public certificate in PEM format and the path of the file containing the private SSL key in PKCS8 representation. If these parameters are not specified, the Connection Gateway will generate and use a *self-signed* certificate.

### **Configuring the Session Resolver**

The [resolver] section controls how the Amazon DCV Connection Gateway interacts with a *Session Resolver* responsible for mapping *Session IDs* to a destination host running the Amazon DCV server

```
...
[resolver]
url = "https://localhost:8081"
...
```

This section includes a *mandatory* url parameter which specifies the HTTP end-point of the resolver. See <u>Implementing a Session Resolver</u> for more information about the implementation of this end-point.

Depending on where your session resolver end-point is located and how it authenticates connections, you may need to specify additional configuration parameters: in particular if the

end point has a certificate signed by a private Certification Authority, you may provide the corresponding ca-file with the path of the x.509 CA certificate in PEM format:

```
...
[resolver]
ca-file = "/path/to/resolver_ca.pem"
...
```

Or if it fits your security requirements, you can accept untrusted certificates:

```
...
[resolver]
tls-strict = false
...
```

If the session resolver HTTP end-point is configured to require mutual TLS authentication, you will also need to specify the certificate and key that the Connection Gateway uses to prove its identity to the resolver. These files can be the same as the ones specified in the [gateway] section.

```
...
[resolver]
cert-file = "/path/to/cert.pem"
cert-key-file = "/path/to/key.pem"
...
```

### **Configuring the DCV target servers**

The [dcv] section allows to specify options used by the Amazon DCV Connection Gateway to connect to the Amazon DCV server hosts.

If you are using the Amazon DCV server with the automatically generated self-signed certificates, you can use the tls-strict setting to allow the Connection Gateway to connect:

```
...
[dcv]
tls-strict = false
...
```

Similarly to the [resolver] section, you can also use the ca-file setting if your fleet of DCV servers use certificates signed by a private Certificate Authority.

The [web-resources] section controls how the Amazon DCV Connection Gateway forwards HTTP requests to an external Web Server. In particular, the Web Server is used to host the files of a DCV Web Client, so that when a browser connects to the Connection Gateway it can retrieve the html, css and javascript files of the DCV Web Client.

```
...
[web-resources]
url = "https://localhost:8080"
...
```

## **Enabling Web Access**

### **Configuring Web Resources**

The [web-resources] section controls how the Amazon DCV Connection Gateway forwards HTTP requests to an external Web Server. In particular, the Web Server can be used to host the files of a <u>DCV Web Client</u>, so that when a browser connects to the Connection Gateway it can retrieve the html, css and javascript files of the DCV Web Client. By default, the DCV Connection Gateway package does not include the necessary web resources to support browserbased connections. If you would like to enable browser-based connections to your DCV server fleet, follow the instructions below.

The DCV server package contains the web resources for the DCV Web Client. To obtain these resources, you will need to download the <u>latest DCV server package</u> and extract the web-viewer package. Once extracted, you may host the web resources on any web server that is reachable from the DCV Connection Gateway. The following sections provide two examples, one hosting the files on a cloud-native service, the other configuring a local web server on the gateway.

### **Using Centralized Web Resources**

The following walk through will guide you on how to host the resources on the <u>Simple Storage</u> <u>Service</u>(S3) and deliver them with <u>Amazon CloudFront</u>. This option is the cloud-native, centralized approach.

### Prerequisites

To perform the steps below, you will need the following:

• A provisioned S3 Bucket and AWS Identity and Access Management permissions to configure it.

#### i Note

If you do not have a bucket, instructions can be found <u>here</u>.

- IAM permissions to use <u>CloudShell</u>.
- IAM permissions to create and configure a CloudFront distribution.

#### **Hosting Web Resources**

- 1. Open a CloudShell terminal.
- 2. Create a temporary directory to store your download by running the following command:

\$ mkdir /tmp/dcvgw/

3. Download the DCV Server:

\$ wget https://d1uj6qtbmh3dt5.cloudfront.net/nice-dcv-el7-aarch64.tgz

4. Extract your download to your temporary directory and rename it:

```
$ tar -xvzf nice-dcv-el7-aarch64.tgz -C /tmp/dcvgw/
mv /tmp/dcvgw/nice-dcv* /tmp/dcvgw/dcv-server-packages
```

5. Unpack the rpm to gain access to the web resources:

\$ rpm2cpio /tmp/dcvgw/dcv-server-packages/nice-dcv-web-viewer\*.rpm | cpio -idmv

6. Upload the assets to your S3 bucket:

```
$ aws s3 cp /tmp/dcvgw/dcv-server-packages/usr/share/dcv/www/ s3://BUCKET-NAME/ --
recursive
```

#### **Delivering Web Resources**

To keep your S3 bucket protected from the public internet, you will need to create a CloudFront distribution to deliver the web resources. As a best practice, you should use origin access control (OAC) to configure restricted CloudFront access to your bucket. To read more about OAC, see this documentation.

- 1. Navigate to the **CloudFront console**.
- 2. Choose Create distribution.
- 3. For the **Origin domain** drop down menu, choose your S3 bucket that will host the web resources.
- 4. For Origin access, choose Origin access control settings (recommended).
  - a. This will populate a new section called Origin access control. Select Create control setting.
  - b. Keep the default selections and choose Create.
  - c. Choose **Create distribution** at the bottom of the page.
  - d. Creating the distribution will create a banner at the top that reads "The S3 bucket policy needs to be updated". Within the banner, choose the **Copy policy** button and paste the policy locally.
  - e. Take note of your **Distribution domain name** within the **Details** section of your distribution.
  - f. Navigate to your S3 bucket within the S3 console.
  - g. Within your bucket, navigate to the Permissions tab.
  - h. Within the Bucket policy section, select Edit.
  - i. Paste the policy that you acquired from the banner button within the policy editor.
  - j. Choose Save changes.

Now that your web resources are being hosted in S3 and delivered from CloudFront, you need to point your DCV Connection Gateway to your distribution so that it can serve the DCV static assets when users initiate browser-based connections. This can be done by adding the attribute below to the [web-resources] section of your gateway's configuration file.

```
[web-resources]
url = DistributionDomainName
```

Once you have modified the configuration, <u>reload</u> the gateway.

### **Using Local Web Resources**

The following walk through will guide you on how to host the resources locally on the gateway. Note that since each gateway is hosting their own web resources, if you ever need to update the resources, you will need to do so across your gateway fleet. The instructions below will target packages for ARM-based Amazon Linux 2 instances. If you have leveraged a different distribution

Configuring Web Resources

for your DCV Connection Gateway, you will need to replace the URL in step three with your respective distribution. This can be retrieved from the Amazon DCV <u>downloads page</u> under Amazon DCV Server. If you need to update the web resources with this approach, since the resources are local to the machine, you will need to either update your Amazon Machine Image (<u>AMI</u>) or push an update through a remote administration tool, such as <u>AWS</u> Systems Manager.

#### Locally Hosting Web Resources

- 1. SSH into your DCV Connection Gateway.
- 2. Create a temporary directory to hold your download by running the following command:

\$ mkdir /tmp/dcvgw/

3. Download the latest version of DCV Server:

#### Note

If you are running an ARM-based Amazon Linux 2 instance:

\$ wget https://d1uj6qtbmh3dt5.cloudfront.net/nice-dcv-el7-aarch64.tgz

4. Extract your download to your temporary directory and rename it:

```
$ tar -xvzf nice-dcv-el7-aarch64.tgz -C /tmp/dcvgw/
mv /tmp/dcvgw/nice-dcv* /tmp/dcvgw/dcv-server-packages
```

5. Install the web resources package:

\$ sudo yum localinstall -y /tmp/dcvgw/dcv-server-packages/nice-dcv-web-viewer\*.rpm

6. Open your DCV Connection Gateway configuration file in your preferred text editor:

\$ sudo vi /etc/dcv-connection-gateway/dcv-connection-gateway.conf

7. Within your [web-resources] section, add the following line:

\$ local-resources-path = "/usr/share/dcv/www"

8. If your Amazon DCV Connection Gateway service is already running, restart it with the following command:

\$ sudo systemctl restart dcv-connection-gateway

9. If your DCV Connection Gateway service is stopped, start it.

### **Optional Security Settings**

#### 🚯 Note

If you are not interested in using the DCV Web Client or if client machines retrieve the DCV Web Client from a separate server, you can skip this section.

If the url parameter is specified, it points to the HTTP end-point of a Web Server which can serve static files, in particular the html, css and javascript files of the DCV Web Client.

Similarly to the [resolver] section, you can also use the ca-file or the tls-strict settings to be able to connect to a Web server that has a certificate signed by a private Certificate Authority or a self-signed certificate.

[web-resources]
ca-file = "/path/to/resolver\_ca.pem"...

### Setting up a Session Resolver

The *Session Resolver* is the component responsible for mapping *Session IDs* to a destination host running the Amazon DCV server. The logic of this mapping is specific to how each customer designs and plans to use its infrastructure.

The following topics describe how customers can implement a *Session Resolver* that matches their requirements and configure it in the Amazon DCV Connection Gateway. Customers using the <u>Amazon DCV Session Manager</u> can refer to <u>Integrating Connection Gateway with Session Manager</u> to learn how to use the Session Resolver end-point included in the Amazon DCV Session Manager.

#### Topics

- Implementing a Session Resolver
- Configuration

### **Implementing a Session Resolver**

Your session resolver service can run on the same host as the Amazon DCV Connection Gateway or it can run on a separate host. The authentication service must listen for HTTP(S) POST requests from the Connection Gateway.

The following shows the POST request format used by the Connection Gateway.

```
POST /resolveSession?
sessionId=session_id&transport=transport&clientIpAddress=clientIpAddress HTTP/1.1
accept: application/json
```

The sessionId parameter contains a string which uniquely identifies a DCV session, the transport parameter will either be HTTP or QUIC, the clientIpAddress will be the ip address of the client, or the load balancer ip address if the gateway is fronted by a load balancer, the clientIpAddress can either be an IPv4 or IPv6 address. In case the gateway cannot get the client ip, it will not be present in the request.

Your session resolver service is responsible for determining the destination host, if any, where to forward the connection and returns its response to the Connection Gateway.

- If a destination is not found, the session resolver service returns an HTTP status 404
- If a destination is successfully identified, the session resolver service returns an HTTP status 200 and the response body must contain the following JSON:

```
{
    "SessionId": session_id,
    "TransportProtocol": transport_protocol,
    "DcvServerEndpoint": dns_name,
    "Port": port,
    "WebUrlPath": web_url_path
}
```

The SessionId field normally would just return the same ID that was provided as input, however, if it is useful for your use case, you can also use this field to map a client-facing session ID to a different session ID used internally by your infrastructure. The TransportProtocol field must be either HTTP or QUIC (uppercase).

Example session resolver python implementation

```
from flask import Flask, request
import json
app = Flask(__name__)
dcv_sessions = {
  "session-123": {
    "SessionId": "session-123",
    "Host": "dcv123.mycompany.com",
    "HttpPort": 8443,
    "QuicPort": 8443,
    "WebUrlPath": "/"
 },
  "session-456": {
    "SessionId": "session-456",
    "Host": "dcv456.mycompany.com",
    "HttpPort": 8443,
    "QuicPort": 8443,
    "WebUrlPath": "/"
  }
}
@app.route('/resolveSession', methods=['POST'])
def resolve_session():
    session_id = request.args.get('sessionId')
    transport = request.args.get('transport')
    client_ip_address = request.args.get('clientIpAddress')
    if session_id is None:
        return "Missing sessionId parameter", 400
    if transport != "HTTP" and transport != "QUIC":
        return "Invalid transport parameter: " + transport, 400
    print("Requested sessionId: " + session_id + ", transport: " + transport + ",
 clientIpAddress: " + client_ip_address)
    dcv_session = dcv_sessions.get(session_id);
    if dcv_session is None:
        return "Session id not found", 404
    response = {
        "SessionId": dcv_session['SessionId'],
        "TransportProtocol": transport,
```

```
"DcvServerEndpoint": dcv_session['Host'],
    "Port": dcv_session["HttpPort"] if transport == "HTTP" else
dcv_session['QuicPort'],
    "WebUrlPath": dcv_session['WebUrlPath']
    }
    return json.dumps(response)
if __name__ == '__main__':
    app.run(port=9000, host='0.0.0.0')
```

## Configuration

You must configure the Amazon DCV Connection Gateway to use the Session Resolver service.

#### To specify a session resolver

- Navigate to the /etc/dcv-connection-gateway/ folder and open the dcv-connectiongateway.conf with your preferred text editor.
- 2. Locate the [resolver] and set the url parameter to the URL of your session resolver.

```
[resolver]
url = "http://localhost:9000"
```

3. Save and close the file.

# **Managing the Connection Gateway**

Effective management of the Amazon DCV Connection Gateway is essential for ensuring access to your Amazon DCV servers, as well as maintaining the overall security and integrity of the system. This section will provide detailed guidance on starting, stopping, and configuring the DCV Connection Gateway.

#### Topics

- Starting the Connection Gateway
- Stopping the Connection Gateway
- <u>Checking the status of the Connection Gateway</u>
- <u>Reloading the Connection Gateway configuration</u>
- Verifying the Connection Gateway connectivity
- Understanding Connection Gateway activity logs
- Understanding Connection Gateway metrics

### **Starting the Connection Gateway**

Manually start the Connection Gateway service using the command line.

#### To start the Connection Gateway service

Use the following command:

\$ sudo systemctl start dcv-connection-gateway

Configure the Connection Gateway service to start automatically.

### To configure the Connection Gateway service to start automatically

Use the following command:

\$ sudo systemctl enable dcv-connection-gateway

# **Stopping the Connection Gateway**

Manually stop the Connection Gateway service using the command line.

#### To stop the Connection Gateway service

Use the following command:

```
$ sudo systemctl stop dcv-connection-gateway
```

## Checking the status of the Connection Gateway

To Check the status of the Connection Gateway service using the command line.

To check the status of the Connection Gateway

Use the following command:

\$ sudo systemctl status dcv-connection-gateway

### **Reloading the Connection Gateway configuration**

To reload the configuration of the Connection Gateway using the command line.

#### To reload the configuration of the Connection Gateway

Use the following command:

\$ sudo systemctl reload dcv-connection-gateway

## Verifying the Connection Gateway connectivity

Let's assume that the Connection Gateway host is associated with a DNS name, for instance dcv.gateway.domain, and it is listening on TCP port 8443 and UDP port 8443. We can use the nc command to test the connectivity of our gateway.

#### To check if the Connection Gateway is reacheable with TCP

Use the following command:

\$ nc -vz dcv.gateway.domain 8443

#### To check if the Connection Gateway is reacheable with UDP

#### Use the following command:

```
$ nc -uvz dcv.gateway.domain 8443
```

### **Understanding Connection Gateway activity logs**

The Amazon DCV Connection Gateway logs its activities to a log file. Log files are useful for monitoring the state of the Connection Gateway and can be used to troubleshoot problems. This section introduces the log file used by the Amazon DCV Connection Gateway and describes how to configure all the aspects related to logging, such as location, verbosity, size, and rotation.

By default, log files produced by the Amazon DCV Connection Gateway are located in /var/ log/dcv-connection-gateway/ folder. Logs are rotated by default. The most recent log is named gateway.log, while older logs are named gateway.log.N, where N is a number. A bigger number indicates an older file log.

Every line in the log files uses the following format.

[Timestamp] [Level] [Context]: [Message]

Timestamps refer to the UTC time. Log level is one of error, warn, info, debug, trace and it is an indication of the importance of the message. By default, debug and trace messages are not included in the logs to reduce the verbosity, but while troubleshooting it is recommended to turn them on by changing the level parameter in the configuration. Consult the <u>configuration file</u> reference for a list of parameters that affect the logging behavior.

### **Understanding Connection Gateway metrics**

The Amazon DCV Connection Gateway is able to record and emit metrics which allow customers to monitor the performance of the Connection Gateway.

The emission of metrics is disabled by default. The Amazon DCV Connection Gateway supports emitting its metrics in a format compatible with StatsD. To enable the emission of the metrics, edit the /etc/dcv-connection-gateway/dcv-connection-gateway.conf and add the following:

```
[metrics-reporter-statsd]
endpoints = ["127.0.0.1:8125"]
```

### (i) Note

It is up to the customer to install a StatsD service. See <u>Sending Metrics to Amazon</u> <u>CloudWatch</u> to use Amazon CloudWatch Agent as a StatsD service. The values of endpoints and port must match the ones used by your installation of

StatsD.

### List of metrics

The following table lists the metrics emitted by the Amazon DCV Connection Gateway.

| Name                                    | Unit         | Description   |
|---|--------------|---|
| ClientConnectionRe<br>questCount        | Count        | The number of connection<br>requests processed by the<br>Connection Gateway. Each<br>DCV connection, during the<br>connection phase, generates a<br>single connection request   |
| ClientConnectionRe<br>questTime         | Milliseconds | The time elapsed between the<br>establishment of a connectio<br>n from the DCV client to the<br>Connection Gateway and the<br>reception of the first message<br>from the DCV client by the<br>Connection Gateway                                    |
| ClientConnectionRe<br>questTimeoutCount | Count        | The number of times a<br>connection request has been<br>rejected because of timeout.<br>In other words, if a DCV client<br>takes too long to send the<br>first message, the connectio<br>n will be actively closed by<br>the Connection Gateway, in |

| Name  | Unit  | Description   |
|---|-------|---|
|   |       | order to prevent malicious slow send attacks  |
| ClientConnectionTi<br>meoutCount                      | Count | The number of times a<br>DCV connection has been<br>closed because of a timeout<br>between the DCV client and<br>the Connection Gateway         |
| ClientFailureLogin<br>AuthenticationFail<br>edCount   | Count | The number of times a DCV<br>connection has been rejected<br>by the DCV server because of<br>the authentication                                 |
| ClientFailureLogin<br>ConnectionLimitRea<br>chedCount | Count | The number of times a DCV<br>connection has been rejected<br>by the DCV server because<br>the maximum number of<br>connections has been reached |
| ClientFailureLogin<br>Count                           | Count | The number of times a DCV connection has been rejected by the DCV server  |
| ClientFailureLogin<br>GenericErrorCount               | Count | The number of times a DCV<br>connection has been rejected<br>by the DCV server because of<br>a generic error                                    |
| ClientFailureLogin<br>InternalServerErro<br>rCount    | Count | The number of times a DCV<br>connection has been rejected<br>by the DCV server because of<br>an internal error                                  |

| Name   | Unit  | Description   |
|--|-------|---|
| ClientFailureLogin<br>InvalidConnectionI<br>dCount | Count | The number of times a DCV<br>connection has been rejected<br>by the DCV server because<br>request contains an invalid<br>connection identifier  |
| ClientFailureLogin<br>InvalidSessionIdCo<br>unt    | Count | The number of times a DCV<br>connection has been rejected<br>by the DCV server because<br>the request contains an<br>invalid session identifier |
| ClientFailureLogin<br>ProtocolErrorCount           | Count | The number of times a DCV<br>connection has been rejected<br>by the DCV server because of<br>a protocol error                                   |
| ClientFailureLogin<br>UnknownErrorCount            | Count | The number of times a DCV<br>connection has been rejected<br>by the DCV server because of<br>an unknown error                                   |
| ClientNetworkIn                                    | Bytes | The number of bytes<br>received from the clients and<br>forwarded to the correspon<br>ding target by the Connection<br>Gateway                  |
| ClientNetworkOut                                   | Bytes | The number of bytes<br>received from the targets and<br>forwarded to a specific client<br>by the Connection Gateway                             |

| Name                                   | Unit         | Description   |
|--|--------------|---|
| ClientRequestRecep<br>tionTime         | Milliseconds | The time elapsed between<br>the establishment of a TLS<br>connection from a client to<br>the Connection Gateway and<br>the reception of the HTTP<br>request by the Connection<br>Gateway  |
| ClientRequestRecep<br>tionTimeoutCount | Count        | The number of TLS connectio<br>ns dropped due to a timeout<br>on the reception of the HTTP<br>request. In other words,<br>if a client takes too long<br>to send an HTTP request<br>after establishing the TLS<br>connection, the TLS connectio<br>n will be actively closed by<br>the Connection Gateway, in<br>order to prevent malicious<br>slow send attacks |
| ClientSuccessfulLo<br>ginCount         | Count        | The number of times a<br>DCV connection has been<br>successfully accepted by the<br>DCV server  |
| ConnectionTerminat<br>edShutdownCount  | Count        | The number of connectio<br>ns terminated due to the<br>shutdown of the Connection<br>Gateway  |
| ConnectionThrottle<br>dCount           | Count        | The number of times a DCV<br>connection has been rejected<br>by the Connection Gateway<br>because of throttling   |

Amazon DCV Connection Gateway

| Name                          | Unit         | Description  |
|-------------------------------|--------------|--|
| ConnectionTime                | Milliseconds | The time elapsed between<br>the establishment and the<br>termination of a connection   |
| CurrentConnectedCl<br>ients   | Count        | The number of DCV clients<br>currently connected to the<br>Connection Gateway  |
| CurrentNetworkConn<br>ections | Count        | The number of concurren<br>t TCP/QUIC connections<br>active from clients to the<br>Connection Gateway and<br>from the Connection Gateway<br>to targets |
| GatewayHttpCode4XX<br>Count   | Count        | The number of HTTP<br>responses with error codes<br>4XX generated by the<br>Connection Gateway   |
| GatewayHttpCode5XX<br>Count   | Count        | The number of HTTP<br>responses with error codes<br>5XX generated by the<br>Connection Gateway   |
| GatewayInternalErr<br>orCount | Count        | The number of errors originati<br>ng from the Connection<br>Gateway itself that prevented<br>a request from being<br>processed successfully            |
| Latency0verhead               | Milliseconds | Overhead introduced by the<br>Gateway in forwarding the<br>DCV messages  |

| Name                                    | Unit         | Description  |
|---|--------------|--|
| NetworkConnectionR<br>equestCount       | Count        | The number of client<br>connection requests<br>processed by the gateway<br>since startup   |
| SessionResolverSuc<br>cessCount         | Count        | The number of HTTP requests<br>to the Session Resolver which<br>returned successfully (status<br>code 200)   |
| SessionResolverNot<br>FoundCount        | Count        | The number of HTTP requests<br>to the Session Resolver which<br>returned an error because the<br>destination host could not be<br>found (status code 404)                      |
| SessionResolverInv<br>alidResponseCount | Count        | The number of HTTP requests<br>to the Session Resolver which<br>returned an error because it<br>failed to handle the request<br>(any status code different<br>from 200 or 404) |
| SessionResolverCon<br>nectionErrorCount | Count        | The number of HTTP requests<br>to the Session Resolver which<br>failed because the Session<br>Resolver could not be reached  |
| SessionResolverRes<br>ponseTime         | Milliseconds | The time between when an<br>HTTP request is sent to the<br>Session Resolver and when<br>the corresponding response is<br>received  |

| Name                                  | Unit         | Description  |
|---------------------------------------|--------------|--|
| TargetConnectionTi<br>meoutCount      | Count        | The number of times a DCV<br>connection has been closed<br>because of a timeout between<br>the Connection Gateway and<br>the target (e.g., DCV server) |
| TargetHttpCode2xxC<br>ount            | Count        | The number of HTTP<br>responses with codes 2XX<br>generated by targets   |
| TargetHttpCode3xxC<br>ount            | Count        | The number of HTTP<br>responses with error codes<br>3XX generated by targets   |
| TargetHttpCode4xxC<br>ount            | Count        | The number of HTTP<br>responses with error codes<br>4XX generated by targets   |
| TargetHttpCode5xxC<br>ount            | Count        | The number of HTTP<br>responses with error codes<br>5XX generated by targets   |
| TargetHttpResponse<br>Time            | Milliseconds | The elapsed time between the<br>forwarding of a HTTP request<br>to a target and the reception<br>of the response from the<br>target                    |
| TargetNetworkConne<br>ctionErrorCount | Count        | The number of errors while<br>enstablishing a TCP/QUIC<br>connection to the target from<br>the Connection Gateway                                      |

| Name                               | Unit  | Description   |
|------------------------------------|-------|---|
| TargetTlsNegotiati<br>onErrorCount | Count | The number of TLS connectio<br>n attempts initiated by the<br>Connection Gateway that<br>did not establish a connectio<br>n with the target. Possible<br>causes include a mismatch of<br>ciphers or protocols |
| TargetUnreachableE<br>rrorCount    | Count | The number of connectio<br>n attempts initiated by the<br>Connection Gateway that did<br>not establish a connection<br>with the target because the<br>target is not reachable                                 |

Each metric specifies additional *dimensions*, which allow to filter and aggreagate the values. In particular, the Amazon DCV Connection Gateway adds a protocol dimension which can be set to HTTP, WebSocket, or QUIC, which respectively identify whether the value is related to a HTTP request, to a DCV connection using WebSockets, or to a DCV connection using QUIC.

### **Metrics of connection stats**

The following table lists the metrics emitted by enabling the enable-quic-connectionsstats and enable-tcp-connections-stats configuration parameters in the DCV and Gateway sections.

| Name                       | Config parameter                        | Unit  | Description  |
|----------------------------|---|-------|--|
| ClientCon<br>gestionEvents | [dcv] enable-quic-<br>connections-stats | Count | The cumulative<br>number of congestio<br>n events of the QUIC<br>connection between<br>the Connection<br>Gateway and the |

| Name                                 | Config parameter  | Unit         | Description  |
|--------------------------------------|---|--------------|--|
|                                      |   |              | target (e.g. DCV<br>server)  |
| ClientCon<br>gestionWindow           | [dcv] enable-quic-<br>connections-stats   | Bytes        | The size of the<br>congestion window.<br>The congestion<br>controller determine<br>s this dynamically<br>based on estimated<br>bandwidth between<br>the Connection<br>Gateway and the<br>target (e.g. DCV<br>server)         |
| ClientDel<br>iveryRate<br>AppLimited | [dcv] enable-tcp-<br>connections-stats  | Boolean      | Indicates if the<br>goodput was<br>measured when the<br>socket's throughpu<br>t was limited by the<br>sending applicati<br>on in the connectio<br>n between the<br>Connection Gateway<br>and the target (e.g.<br>DCV server) |
| ClientRtt                            | [dcv] enable-quic-<br>connections-stats<br>[DCV] enable-tcp-<br>connections-stats | Milliseconds | The round trip time<br>of the TCP or QUIC<br>connection between<br>the DCV client and<br>the Connection<br>Gateway   |

| Name                              | Config parameter                            | Unit       | Description   |
|-----------------------------------|---|------------|---|
| ClientSeg<br>mentsLossRate        | [dcv] enable-tcp-<br>connections-stats      | Percentage | The percentage of<br>packet loss in the TCP<br>connection between<br>the Connection<br>Gateway and the<br>target (e.g. DCV<br>server)   |
| ClientSeg<br>mentsRetr<br>ansRate | [dcv] enable-tcp-<br>connections-stats      | Percentage | The percentage of<br>packets retransmitted<br>in the TCP connectio<br>n between the<br>Connection Gateway<br>and the target (e.g.<br>DCV server)  |
| TargetCon<br>gestionEvents        | [gateway] enable-qu<br>ic-connections-stats | Count      | The number of<br>congestion events of<br>the QUIC connectio<br>n between the<br>DCV client and the<br>Connection Gateway  |
| TargetCon<br>gestionWindow        | [gateway] enable-qu<br>ic-connections-stats | Bytes      | The size of the<br>congestion window.<br>The congestion<br>controller determine<br>s this dynamically<br>based on estimated<br>bandwidth between<br>the DCV client and<br>the Connection<br>Gateway |

| Name                                 | Config parameter  | Unit         | Description   |
|--------------------------------------|---|--------------|---|
| TargetDel<br>iveryRate<br>AppLimited | [gateway] enable-tc<br>p-connections-stats  | Boolean      | Indicates if the<br>goodput was<br>measured when the<br>socket's throughpu<br>t was limited by the<br>sending applicati<br>on in the connectio<br>n between the<br>DCV client and the<br>Connection Gateway |
| TargetRtt                            | [gateway] enable-qu<br>ic-connections-stats<br>[Gateway] enable-tc<br>p-connections-stats | Milliseconds | The round trip time<br>of the TCP or QUIC<br>connection between<br>the Connection<br>Gateway and the<br>target (e.g. DCV<br>server)   |
| TargetSeg<br>mentsLossRate           | [gateway] enable-tc<br>p-connections-stats  | Percentage   | The percentage of<br>packet loss in the TCP<br>connection between<br>the DCV client and<br>the Connection<br>Gateway  |
| TargetSeg<br>mentsRetr<br>ansRate    | [gateway] enable-tc<br>p-connections-stats  | Percentage   | The percentage of<br>packets retransmitted<br>in the TCP connectio<br>n between the<br>DCV client and the<br>Connection Gateway   |

### Sending Metrics to Amazon CloudWatch

The Amazon CloudWatch agent can be installed on the host running the Amazon DCV Connection Gateway and can be configured to collect the metrics and send them to the CloudWatch service of your AWS account.

#### To send the Amazon DCV Connection Gateway metrics to Amazon CloudWatch

1. Install the Amazon CloudWatch agent on your host.

Refer to the <u>CloudWatch documentation</u> for detailed instructions on how to install the agent and ensure that the required IAM roles are present.

2. Enable the stasd plugin of the Amazon CloudWatch Agent.

Refer to the <u>CloudWatch documentation</u> for detailed instructions on how to enable the StatsD plugin.

3. Configure the Amazon CloudWatch Agent to collect the Amazon DCV Connection Gateway metrics.

Create or edit the /opt/aws/amazon-cloudwatch-agent/etc/amazon-cloudwatchagent.json with your preferred editor and add the following content:

4. Restart the Amazon CloudWatch Agent.

sudo systemctl start amazon-cloudwatch-agent

5. Enable the metrics in the Amazon DCV Connection Gateway.

Edit the /etc/dcv-connection-gateway/dcv-connection-gateway.conf and add the following:

```
[metrics-reporter-statsd]
endpoints = ["127.0.0.1:8125"]
```

#### Note

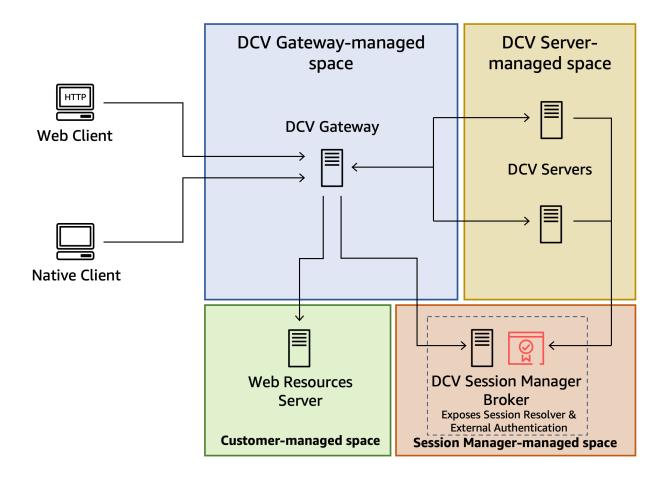
The values specified for endpoints and port must match the ones used in the service\_address parameter of the Amazon CloudWatch Agent statsd configuration file.

6. Restart the Amazon DCV Connection Gateway service.

sudo systemctl restart dcv-connection-gateway

## **Integrating Connection Gateway with Session Manager**

Amazon DCV Connection Gateway can be used in conjunction with Amazon DCV Session Manager, which manages Amazon DCV server hosts and provides a Session Resolver end-point. The simplified high-level overview becomes:



Refer to the <u>Amazon DCV Session Manager documentation</u> for more information about configuring the Session Resolver in Amazon DCV Session Manager.

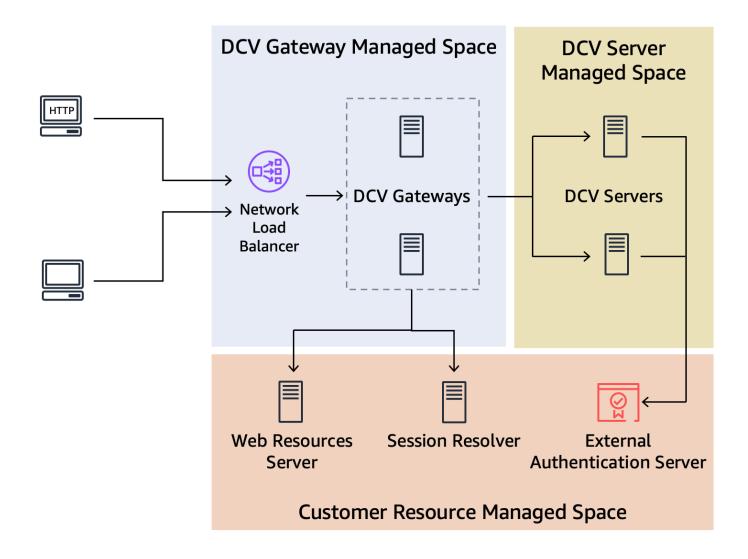
## Scaling the Amazon DCV Connection Gateway

The following topics describe how to scale Amazon DCV Connection Gateway using a fleet of gateway hosts and a <u>Network Load Balancer</u>.

#### Topics

- Reporting the Health of the Connection Gateway
- Configuring a Network Load Balancer

The simplified <u>high-level overview</u> includes a single Connection Gateway which forwards connections to a fleet of Amazon DCV server hosts. In this architecture the Connection Gateway is a single point of failure. To increase robustness and scalability, we can use a fleet of Connection Gateway hosts and front them with a Network Load Balancer, in order to preserve the ability for clients to target a single entry point to the server-side infrastructure.



With this architecture, gateway nodes can be added or removed according to the system load without any disruption for the clients.

The Network Load Balancer can *check the health* of each instance of the Connection Gateway and uses this information to select whether one of the Connection Gateway should or should not be used to handle incoming connections.

## **Reporting the Health of the Connection Gateway**

The Amazon DCV Connection Gateway can be configured to listen on an additional TCP port that will be used to check the health of the Connection Gateway service.

To enable the health check service in the Amazon DCV Connection Gateway, edit the /etc/dcv-connection-gateway/dcv-connection-gateway.conf and add the following:

```
[health-check]
bind-addr = "::"
port = 8989
```

The bind-addr and port are the IP address and TCP port used by the health check service. They need to be reachable from the Network Load Balancer. bind-addr can use IPv4 or IPv6 addresses.

### **Configuring a Network Load Balancer**

The following steps summarize how to create a Network Load Balancer and highlight the settings which are needed to use a Network Load Balancer with Amazon DCV Connection Gateway. See the Network Load Balancer documentation for more detailed information.

#### To create a Network Load Balancer for a fleet of Amazon DCV Connection Gateway hosts

- 1. Navigate to the <u>EC2 Console</u>, select **Load Balancer** from the navigation pane and then then choose **Create Load Balancer**. For load balancer type, choose **Network Load Balancer**.
- 2. For **Basic Configuration** assign a **Name**, set **Scheme** to **internet-facing**, and set **Ip address type** to **IPv4**.
- 3. For **Network mapping** select your **VPC** and then select all the availability zones and subnets in that VPC. Make sure that your DCV Connection Gateway instances security groups allow traffic from the selected subnets.
- 4. For Listeners and routing create a TCP target group, specifying the web-port of the Amazon DCV Connection Gateway configuration as the port.

For the *health check*, make sure TCP is used and override the TCP port with the one specified in the [health-check] section of the Amazon DCV Connection Gateway configuration.

If you also want QUIC support, create a UDP target group, specifying the quic-port of the Amazon DCV Connection Gateway configuration as the port.

For the *health check* use the same values as before: make sure TCP is used and override the TCP port with the one specified in the [health-check] section of the Amazon DCV Connection Gateway configuration.

#### (i) Note

When using a TLS listener on your Elastic Load Balancer, the Target Group also needs to be set to TLS.

If you have enabled QUIC, once the Network Load Balancer is created, select it from the list, select the *UDP listener* and make sure the **Stickiness** check box is active.

## **Configuration File Reference**

This section provides a reference for all the parameters that can be specified in the Connection Gateway configuration file. For an introduction to the configuration of Amazon DCV Connection Gateway, see Configuring the Amazon DCV Connection Gateway.

The Amazon DCV Connection Gateway configuration file is located at /etc/dcv-connectiongateway/dcv-connection-gateway.conf. The file uses the <u>TOML format</u> and is organized in sections which control different aspects of the Connection Gateway

You can edit the configuration file using your preferred text editor.

#### 🚺 Note

Some of the configuration parameters can be <u>reloaded</u> while the gateway is running without causing disruptions for the existing connections. Others parameters instead require a restart of the service. This is denoted by the Requires Restart column in the table below.

#### Topics

- [gateway] section
- [log] section
- [health-check] section
- [dcv] section
- [resolver] section
- [web-resources] section
- [metrics-reporter-statsd] section

# [gateway] section

| Parameter n           | Required | Default<br>value  | Requires<br>Restart | Description   |
|-----------------------|----------|---|---------------------|---|
| bind-<br>addr         | Yes      |   | Yes                 | This setting is <b>deprecated</b> , use web-<br>listen-endpoints and quic-<br>listen-endpoints instead.<br>The socket address the gateway will be<br>listening on for incoming DCV client<br>connections. The value must be a valid<br>IP address syntax. |
| cert-<br>file         | No       |   | No                  | The path to a PEM file containing the certificate to be used by the gateway. If not specified, the Connection Gateway will use generate self-signed certifica tes. When this parameter is specified , cert-key-file must be used as well.                 |
| cert-<br>key-<br>file | No       |   | No                  | The path to the private key file of the certificate. When this parameter is specified, cert-file must be used as well.  |
| ciphers-<br>tls       | No       | ["TLS_ECD<br>HE_RSA_WI<br>TH_AES_25<br>6_GCM_SHA<br>384",<br>"TLS_ECDH<br>E_RSA_WIT<br>H_AES_128<br>_GCM_SHA2<br>56", | No                  | The TLS ciphers used for the TLS communication with the clients.  |

| Parameter n                                   | Required | Default<br>value  | Requires<br>Restart | Description   |
|---|----------|---|---------------------|---|
|   |          | "TLS13_CH<br>ACHA20_PO<br>LY1305_SH<br>A256",<br>"TLS13_AE<br>S_256_GCM<br>_SHA384",<br>"TLS13_AE<br>S_128_GCM<br>_SHA256"] |                     |   |
| enable-<br>quic-<br>connec<br>tions-<br>stats | No       | true  | Yes                 | Whether or not to enable UDP metrics<br>emission for the connection between<br>DCV client and the Connection<br>Gateway every 60 seconds.<br>See <u>Metrics of connection stats</u> |
| enable-<br>tcp-<br>connect<br>ions-<br>stats  | No       | true  | Yes                 | Whether or not to enable TCP metrics<br>emission for the connection between<br>DCV client and the Connection<br>Gateway every 60 seconds.<br>See <u>Metrics of connection stats</u> |
| graceful-<br>shutdown-<br>timeout             | No       | 10  | Yes                 | When receiving a shutdown signal,<br>the Connection Gateway waits for the<br>specified number of seconds before<br>closing all connections and exiting.                             |
| minimum-<br>tls-<br>version                   | No       | "tls12"   | No                  | The minimum TLS version used for the TLS communication with the clients.<br>The value can be "tls12" or "tls13".  |

| Parameter n                       | Required | Default<br>value | Requires<br>Restart | Description   |
|-----------------------------------|----------|------------------|---------------------|---|
| quic-<br>idle-<br>timeout         | No       | 10               | Yes                 | The timeout in seconds after which an inactive QUIC connection with a client is closed by the Connection Gateway.   |
| quic-<br>listen-<br>endpoi<br>nts | No       |                  | Yes                 | The list of endpoints the gateway<br>will be listening on for incoming UDP<br>connections from DCV clients. An<br>endpoint is defined as a <i>ip-addres</i><br><i>s</i> [: <i>port</i> ] pair, where <i>ip-addres</i><br><i>s</i> is a valid IPv4 or IPv6 address<br>and <i>port</i> is a UDP port. The <i>port</i><br>field in the endpoint is optional, and<br>if not specified the quic-port<br>parameter will be assumed as port.<br>If this parameter is not set or set to<br>an empty list, QUIC support will be<br>disabled. |
| quic-<br>max-<br>connectio<br>ns  | No       | 1000             | Yes                 | The maximum number of concurren<br>t QUIC connections the Connection<br>Gateway is going to accept. After that<br>limit, a new incoming connection will<br>be rejected.   |
| quic-<br>port                     | No       | 8443             | Yes                 | The default UDP port that will be associated to an endpoint without the port field in quic-listen-endpoints .   |
| tcp-<br>idle-<br>timeout          | No       | 10               | Yes                 | The timeout in seconds after which an inactive TCP connection with a client is closed by the Connection Gateway.  |

| Parameter n                      | Required | Default<br>value | Requires<br>Restart | Description   |
|----------------------------------|----------|------------------|---------------------|---|
| tcp-<br>max-c<br>onnection<br>s  | No       | 1000             | Yes                 | The maximum number of concurren<br>t TCP connections the Connection<br>Gateway is going to accept. After that<br>limit, a new incoming connection will<br>be rejected.  |
| web-<br>listen-<br>endpoin<br>ts | Yes      |                  | Yes                 | The list of endpoints the gateway<br>will be listening on for incoming<br>WebSocket and HTTP connections from<br>DCV clients. An endpoint is defined as<br>a <i>ip-address</i> [: <i>port</i> ] pair, where<br><i>ip-address</i> is a valid IPv4 or IPv6<br>address and <i>port</i> is a TCP port. The<br><i>port</i> field in the endpoint is optional,<br>and if not specified the web-port<br>parameter will be assumed as port. |
| web-port                         | No       | 8443             | Yes                 | The default TCP port that will be associated to an endpoint without the port field in web-listen-endpoin ts .   |

# [log] section

| Parameter n | Required | Default<br>value               | Requires<br>Restart | Description  |
|-------------|----------|--------------------------------|---------------------|--|
| directory   | No       | /var/<br>log/<br>dcv-<br>conne | Yes                 | The directory where gateway log files are going to be written. |

| Parameter n               | Required | Default<br>value  | Requires<br>Restart | Description  |
|---------------------------|----------|-------------------|---------------------|--|
|                           |          | ction-<br>gateway |                     |  |
| level                     | No       | info              | No                  | The log level verbosity. Possible values<br>are sorted by increasing verbosity:<br>error, warning, info, debug, trace.   |
| max-<br>file-<br>size     | No       | 10485760          | Yes                 | When a log file size reaches the<br>specfied size in bytes, it will be rotated.<br>A new log file will be created and<br>further log events will be placed in the<br>new file. |
| rolling-<br>f<br>requency | No       | every-<br>day     | Yes                 | The temporal frequency with which log<br>files will be rotated. Valid values are:<br>every-day , every-hour , every-<br>minute .   |
| rotate                    | No       | 9                 | Yes                 | The maximum number of log files<br>preserved in the rotation. Each time<br>a rotation happens and this number<br>is reached, the oldest log file will be<br>deleted.           |

## [health-check] section

| Parameter n   | Required | Default<br>value | Requires<br>Restart | Description  |
|---------------|----------|------------------|---------------------|--|
| bind-<br>addr | No       |                  | Yes                 | The socket address the gateway will be<br>listening on for incoming health check<br>requests. The value must be a valid IP<br>address syntax. If this parameter is not |

| Parameter n | Required | Default<br>value | Requires<br>Restart | Description   |
|-------------|----------|------------------|---------------------|---|
|             |          |                  |                     | specified, the health check service will be disabled.   |
| port        | No       | 8888             | Yes                 | The TCP port the gateway will be<br>listening on for incoming health check<br>requests. The value must be a valid<br>port number. |

# [dcv] section

| Parameter n     | Required | Default<br>value   | Requires<br>Restart | Description  |
|-----------------|----------|--|---------------------|--|
| ca-file         | No       |  | No                  | If this setting is active, the certificates<br>presented by the DCV servers will be<br>validated only against the Certificate-<br>Authority's certificate specified in this<br>file. |
| ciphers-<br>tls | No       | ["TLS_ECD<br>HE_RSA_WI<br>TH_AES_25<br>6_GCM_SHA<br>384",<br>"TLS_ECDH<br>E_RSA_WIT<br>H_AES_128<br>_GCM_SHA2<br>56",<br>"TLS13_CH<br>ACHA20_PO<br>LY1305_SH<br>A256", | No                  | The TLS ciphers used for the TLS<br>communication with the Amazon DCV<br>server hosts.   |

| Parameter n                                   | Required | Default<br>value   | Requires<br>Restart | Description  |
|---|----------|--|---------------------|--|
|   |          | "TLS13_AE<br>S_256_GCM<br>_SHA384",<br>"TLS13_AE<br>S_128_GCM<br>_SHA256"] |                     |  |
| enable-<br>quic-<br>connec<br>tions-<br>stats | No       | true   | Yes                 | Whether or not to enable UDP metrics<br>emission for the connection between<br>Connection Gateway and the Amazon<br>DCV server every 60 seconds.<br>See Metrics of connection stats        |
| enable-<br>tcp-<br>connect<br>ions-<br>stats  | No       | true   | Yes                 | Whether or not to enable TCP metrics<br>emission for the connection between<br>Connection Gateway and the Amazon<br>DCV server every 60 seconds.<br>See <u>Metrics of connection stats</u> |
| minimum-<br>tls-<br>version                   | No       | "tls12"  | No                  | The minimum TLS version used for the TLS communication with the Amazon DCV server hosts. The value can be "tls12" or "tls13".  |
| tls-<br>strict                                | No       | true   | No                  | Whether to enable or not the verificat<br>ion against a trusted Certificate-Author<br>ity for the certificate presented by the<br>Amazon DCV server. The value can be<br>true or false.    |

# [resolver] section

| Parameter n           | Required | Default<br>value  | Requires<br>Restart | Description  |
|-----------------------|----------|---|---------------------|--|
| ca-file               | No       |   | No                  | If this setting is active, the certifica<br>tes presented by the resolver will be<br>validated only against the Certificate-<br>Authority's certificate specified in this<br>file.   |
| cert-<br>file         | No       |   | No                  | The path to a PEM file containing the<br>certificate the gateway will present<br>to the Session Resolver end-point.<br>This setting is required if the Session<br>Manager requires mutual TLS authentic<br>ation. When this parameter is specified<br>, cert-key-file must be used as<br>well. |
| cert-<br>key-<br>file | No       |   | No                  | The path to the private key file of the certificate. When this parameter is specified, cert-file must be used as well.   |
| ciphers-<br>tls       | No       | ["TLS_ECD<br>HE_RSA_WI<br>TH_AES_25<br>6_GCM_SHA<br>384",<br>"TLS_ECDH<br>E_RSA_WIT<br>H_AES_128<br>_GCM_SHA2<br>56",<br>"TLS13_CH<br>ACHA20_P0 | No                  | The TLS ciphers used for the TLS communication with the Session Resolver.  |

| Parameter n                        | Required | Default<br>value  | Requires<br>Restart | Description  |
|------------------------------------|----------|---|---------------------|--|
|                                    |          | LY1305_SH<br>A256",<br>"TLS13_AE<br>S_256_GCM<br>_SHA384",<br>"TLS13_AE<br>S_128_GCM<br>_SHA256"] |                     |  |
| minimum-<br>tls-<br>version        | No       | "tls12"   | No                  | The minimum TLS version used for the TLS communication with the resolver.<br>The value can be "tls12" or "tls13".  |
| http-<br>esta<br>blish-<br>timeout | No       | 10  | No                  | The timeout in seconds used when<br>establishing connections with the<br>resolver.   |
| tls-<br>strict                     | No       | true  | No                  | Whether to enable or not the verificat<br>ion against a trusted Certificate-Author<br>ity for the certificate presented by the<br>Session Resolver. The value can be<br>true or false. |
| url                                | Yes      |   | No                  | The url of the Session Resolver. The<br>url host must be a domain name, ip<br>addresses are not supported.   |

# [web-resources] section

| Parameter n              | Required | Default<br>value   | Requires<br>Restart | Description   |
|--------------------------|----------|--|---------------------|---|
| ca-file                  | No       |  | No                  | If this setting is active, the certifica<br>tes presented by the web resources<br>server will be validated only against<br>the Certificate-Authority's certificate<br>specified in this file. |
| ciphers-<br>tls          | No       | ["TLS_ECD<br>HE_RSA_WI<br>TH_AES_25<br>6_GCM_SHA<br>384",<br>"TLS_ECDH<br>E_RSA_WIT<br>H_AES_128<br>_GCM_SHA2<br>56",<br>"TLS13_CH<br>ACHA20_PO<br>LY1305_SH<br>A256",<br>"TLS13_AE<br>S_256_GCM<br>_SHA384",<br>"TLS13_AE<br>S_128_GCM<br>_SHA256"] | No                  | The TLS ciphers used for the TLS communication with the Web Resources server.   |
| local-<br>res<br>ources- | No       | { "strict-<br>t<br>ransport-   | Yes                 | The HTTP headers that are set on<br>the static web resources used when<br>connecting via web-based Client.  |

| Parameter n                      | Required | Default<br>value  | Requires<br>Restart | Description   |
|----------------------------------|----------|---|---------------------|---|
| http-<br>headers                 |          | <pre>security" = "max- age= 31536000" , "content- security- policy" = "upgrade- insecure- requests; ", "x- conten t- type-op tions" = "nosniff" , "x- frame- options" = "SAMEORIG IN" }</pre> |                     |   |
| local-<br>res<br>ources-<br>path | No       |   | Yes                 | Local path where the DCV web<br>resources are stored. Web-based<br>DCV connections will be served these<br>resources. |

| Parameter n                        | Required | Default<br>value | Requires<br>Restart | Description  |
|------------------------------------|----------|------------------|---------------------|--|
| minimum-<br>tls-<br>version        | No       | "tls12"          | No                  | The minimum TLS version used for<br>the TLS communication with the Web<br>Resources Server. The value can be<br>"tls12" or "tls13".  |
| http-<br>esta<br>blish-<br>timeout | No       | 10               | No                  | The timeout in seconds used when<br>establishing HTTP connections with the<br>Web Resources server.  |
| tls-<br>strict                     | No       | true             | No                  | Whether to enable or not the verificat<br>ion against a trusted Certificate-Author<br>ity for the certificate presented by the<br>Web Resources server. The value can be<br>true or false.             |
| url                                | No       |                  | No                  | The url of the Web Resources Server.<br>The url host must be a domain name,<br>ip addresses are not supported. If not<br>specified, the gateway will not forward<br>requests for static web resources. |

# [metrics-reporter-statsd] section

| Parameter n | Required | Default<br>value | Requires<br>Restart | Description  |
|-------------|----------|------------------|---------------------|--|
| endpoints   | No       |                  | Yes                 | The IP where the statsd service is<br>located and metrics can be pushed to.<br>If this parameter is not specified, the<br>StatsD metric reporter will be disabled.<br>Syntax as ["IP:Port"]. |

| Parameter n | Required | Default<br>value | Requires<br>Restart | Description                         |
|-------------|----------|------------------|---------------------|-------------------------------------|
| port        | No       | 8125             | Yes                 | The UDP port of the statsd service. |

# Release notes and document history for Amazon DCV Connection Gateway

This page provides the release notes and document history for Amazon DCV Connection Gateway.

#### Topics

- Amazon DCV Connection Gateway release notes
- Document history

## Amazon DCV Connection Gateway release notes

This section provides an overview of the major updates, feature releases, and bug fixes for Amazon DCV Connection Gateway. All the updates are organized by release date. We update the documentation frequently to address the feedback that you send us.

#### Topics

- 2024.0-777— October 31, 2024
- 2023.1-710— March 6, 2024
- 2023.1-705— February 26, 2024
- 2023.1-692— January 29, 2024
- <u>2023.1-671— November 9, 2023</u>
- 2023.0-531— March 28, 2023
- <u>2022.2-427— November 11, 2022</u>
- 2022.1-377— June 29, 2022
- <u>2022.0-351</u>— May 19, 2022
- 2022.0-322— March 23, 2022
- <u>2022.0-310</u>— February 23, 2022
- <u>2021.3-251— December 20, 2021</u>

## 2024.0-777— October 31, 2024

| Build<br>numbers | Changes and bug fixes  |
|------------------|--|
| 777              | <ul> <li>Fixed file storage and printer redirection when using the local-resources-path configuration setting.</li> <li>Removed runtime dependency on openssl.</li> <li>Added TLS_ECDHE_ECDSA_WITH_AES_128_GCM_SHA 256 to the default ciphers.</li> <li>Updated WebSocket connection established timeout to 5 seconds.</li> <li>Added quic-establish-timeout setting.</li> </ul> |

### 2023.1-710— March 6, 2024

| Build<br>numbers | Changes and bug fixes |  |
|------------------|-----------------------|--|
| 710              | Minor bug fixes       |  |

### 2023.1-705— February 26, 2024

| Build<br>numbers | Changes and bug fixes  |  |
|------------------|--|--|
| 705              | <ul><li>Updated SSRF/XSS</li><li>Bug fixes and security improvements</li></ul> |  |

## 2023.1-692— January 29, 2024

| Build<br>numbers | Changes and bug fixes                                   |  |
|------------------|---|--|
| 692              | Updated SSRF/XSS  |  |
|                  | <ul> <li>Bug fixes and security improvements</li> </ul> |  |

### 2023.1-671— November 9, 2023

| Build<br>numbers | Changes and bug fixes  |
|------------------|--|
| 671              | <ul> <li>Improved throttling mechanism to take CPU load into account</li> <li>Added enable-tcp-connections-stats and enable-quic-connections-stats flags in the dcv and gateway sections in order to enable detailed connection statistics metrics on client and server side.</li> <li>Bug fixes and performance improvements</li> </ul> |

### 2023.0-531— March 28, 2023

| Build<br>numbers | Changes and bug fixes  |  |
|------------------|--|--|
| 531              | <ul> <li>Added new metrics.</li> <li>Fixed a bug preventing the start of the Amazon DCV<br/>Connection Gateway on Graviton instances.</li> </ul> |  |

### 2022.2-427— November 11, 2022

| Build<br>numbers | Changes and bug fixes |  |
|------------------|-----------------------|--|
| 427              | Added new metrics.    |  |

### 2022.1-377— June 29, 2022

| Build<br>numbers | New features   | Changes and bug fixes  |
|------------------|--|--|
| 377              | <ul> <li>Added support for Ubuntu 22.04 and Rocky<br/>Linux 8.5 and higher.</li> </ul> | <ul> <li>Fixed a problem preventing<br/>QUIC connections to be closed<br/>when an error occurs in the<br/>server.</li> </ul> |

### 2022.0-351— May 19, 2022

| Build numbers | Changes and bug fixes   |
|---------------|---|
| 351           | <ul> <li>Fixed WebSocket performance problem that<br/>could occur in case of latency between the<br/>gateway and the server.</li> </ul> |

### 2022.0-322— March 23, 2022

| Build numbers | Changes and bug fixes  |
|---------------|--|
| 322           | <ul> <li>Handle HTTP DELETE method for DCV resources.</li> </ul> |

## 2022.0-310— February 23, 2022

|  | hanges and bug fixes                           |
|--|--|
|  | It is now possible to configure the Amazon     |
|  | DCV Connection Gateway to listen on a          |
|  | specific network interface or on specific IPv4 |
|  | or IPv6 addresses.                             |
|  | Leverage systemd sandboxing features           |
|  | when they are available.                       |
|  | Support session resolver URLs with a path.     |

### 2021.3-251— December 20, 2021

| Build numbers | Changes and bug fixes  |
|---------------|--|
| 251           | <ul> <li>The initial release of Amazon DCV Connectio<br/>n Gateway.</li> </ul> |

## **Document history**

The following table describes the documentation for this release of Amazon DCV Connection Gateway.

| Change   | Description   | Date             |
|--|---|------------------|
| Release of Amazon DCV<br>Connection Gateway<br>2024.0-777; | Amazon DCV Connectio<br>n Gateway 2023.0-777 is<br>now available. For more<br>information, see <u>2024.0-777</u><br><u>— October 31, 2024</u> . | October 31, 2024 |
| Release of Amazon DCV<br>Connection Gateway<br>2023.1-710; | Amazon DCV Connection<br>Gateway 2023.1-710 is now<br>available. For more informati   | March 6, 2024    |

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| Change   | Description  | Date              |
|--|--|-------------------|
|  | on, see <u>2023.1-710— March</u><br><u>6, 2024</u> .   |                   |
| Release of Amazon DCV<br>Connection Gateway<br>2023.1-705; | Amazon DCV Connectio<br>n Gateway 2023.1-705 is<br>now available. For more<br>information, see <u>2023.1-705</u><br><u>— February 26, 2024</u> . | February 26, 2024 |
| Release of Amazon DCV<br>Connection Gateway<br>2023.1-692; | Amazon DCV Connection<br>Gateway 2023.1-692 is now<br>available. For more informati<br>on, see <u>2023.1-692</u> — January<br><u>29, 2024</u> .  | January 29, 2024  |
| Release of Amazon DCV<br>Connection Gateway<br>2023.1-671; | Amazon DCV Connectio<br>n Gateway 2023.1 is now<br>available. For more informati<br>on, see <u>2023.1-671—</u><br><u>November 9, 2023</u> .      | November 9, 2023  |
| Release of Amazon DCV<br>Connection Gateway 2023.0;        | Amazon DCV Connectio<br>n Gateway 2023.0 is now<br>available. For more informati<br>on, see <u>2023.0-531— March</u><br><u>28, 2023</u> .        | March 28, 2023    |
| Release of Amazon DCV<br>Connection Gateway 2022.2;        | Amazon DCV Connectio<br>n Gateway 2022.2 is now<br>available. For more informati<br>on, see <u>2022.2-427—</u><br><u>November 11, 2022</u> .     | November 11, 2022 |

| Change  | Description   | Date              |
|---|---|-------------------|
| Release of Amazon DCV<br>Connection Gateway 2022.1; | Amazon DCV Connectio<br>n Gateway 2022.1 is now<br>available. For more informati<br>on, see <u>2022.1-377— June</u><br><u>29, 2022</u> .    | June 29, 2022     |
| Release of Amazon DCV<br>Connection Gateway 2022.0; | Amazon DCV Connectio<br>n Gateway 2022.0 is now<br>available. For more informati<br>on, see <u>2022.0-310</u><br><u>February 23, 2022</u> . | February 23, 2022 |
| Initial release of Amazon DCV<br>Connection Gateway | The first publication of this content.  | December 20, 2021 |