



User Guide

AWS re:Post Private



AWS re:Post Private: User Guide

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End of support notice: On June 30, 2027, AWS will end support for AWS re:Post Private. After June 30, 2027, you will no longer be able to access the re:Post Private console or re:Post Private resources. For more information, see [AWS re:Post Private end of support](#).

What is AWS re:Post Private?

AWS re:Post Private is a private version of AWS re:Post for enterprises with Enterprise Support or Enterprise On-Ramp Support plans. It provides access to knowledge and experts to accelerate cloud adoption and increase developer productivity. With your organization-specific private re:Post, you can build an organization-specific developer community that drives efficiencies at scale and provides access to valuable knowledge resources. Additionally, re:Post Private centralizes trusted AWS technical content and offers private discussion forums to improve how your teams collaborate internally and with AWS to remove technical obstacles, accelerate innovation, and scale more efficiently in the cloud.

For more information, see [AWS re:Post Private](#).

Access re:Post Private

Non-administrative users use the re:Post Private application to sign in using credentials that are configured by their administrator. After signing in to a private re:Post, you can browse or search existing content, including tailored training and technical content that are scoped to your topics of interest. You can also search AWS public technical content directly from their private re:Post and create private threads for internal discussions on AWS public content. You can collaboratively solve AWS technical problems and get technical guidance from other users of your private re:Post by asking a question, providing a response, or publishing an article. You can also convert a discussion thread into an Support case. You can choose to add the responses from Support to your private re:Post.

Pricing

For information on the pricing tiers for re:Post Private, see [Pricing](#).

Get invited to AWS re:Post Private

You must be invited to join your organization-specific private re:Post. Your re:Post Private console administrator creates a private re:Post and invites you and other users to join the private re:Post. Your console administrator sends you an email with information that you need to log in and register in the private re:Post.

Browser requirements

Sign in to the custom subdomain in your invite to open your private re:Post application. Use one of the latest three versions of the following supported web browsers:

- Google Chrome
- Mozilla Firefox
- Microsoft Edge
- Apple Safari for macOS

AWS re:Post Private end of support

AWS re:Post Private will reach end of service on June 30, 2027. After this date, the re:Post Private service will no longer be available, and all private re:Post Private spaces will be decommissioned. We understand that re:Post Private has been a valuable tool for centralizing AWS technical content and fostering private collaboration within your organization, and we are committed to helping you transition smoothly to alternative solutions before the end-of-service date.

This guide provides information on what to expect leading up to June 30, 2027, recommended alternatives, step-by-step instructions for exporting your data, and answers to frequently asked questions.

Service updates before end of service

Effective immediately, no new feature updates, or enhancements will be made to AWS re:Post Private. The service will remain operational and accessible in its current state through June 30, 2027, allowing you time to complete your transition. Security patches critical to maintaining service integrity may still be applied at AWS's discretion during this period.

We strongly encourage all customers to begin their offboarding and data migration process as soon as possible to avoid any last-minute disruptions.

Alternative services

We recommend the following alternatives depending on your organization's needs:

Option 1: Stack Overflow for Teams (now Stack Internal)

For organizations seeking a feature set most similar to re:Post Private, Stack Overflow for Teams (recently rebranded as Stack Internal) offers a comprehensive private knowledge management and collaboration platform. Key benefits include:

- Private Q&A forums — Create a structured, searchable knowledge base with question-and-answer workflows similar to re:Post Private
- Knowledge centralization — Consolidate institutional knowledge into one accessible, searchable location to reduce silos
- Integrations — Connects with your existing tools and tech stack (Slack, Microsoft Teams, Jira, and more)

- Content curation and validation — Community tools that encourage your team to validate, share ideas, and build your knowledge ecosystem
- Enterprise-grade security — Dedicated support and robust security controls for enterprise environments
- AI-powered search — Helps teams find verified answers faster and reduces repetitive questions to subject matter experts

Learn more at: <https://stackoverflow.co/internal/>

Option 2: AWS Builder Center

For organizations that want to create and participate in a community with other AWS builders, the AWS Builder Center provides a collaborative space to connect with the broader AWS community. Key benefits include:

- Community engagement — Connect with other AWS builders, share best practices, and learn from peers
- AWS ecosystem integration — Stay connected to the latest AWS resources, content, and community discussions
- Public collaboration — Engage in open knowledge sharing across the AWS builder community

Learn more at: <https://builder.aws.com/>

How to offboard your data

To ensure a smooth transition, you will need to export your re:Post Private data before June 30, 2027. Data egress will be facilitated through your AWS Technical Account Manager (TAM) and delivered to an Amazon S3 bucket that you designate. Follow the steps below:

Prerequisites

- An active AWS account with permissions to create and manage S3 buckets
- Access to your assigned AWS Technical Account Manager (TAM)
- An Amazon S3 bucket configured to receive your exported data

Your exported data will be available in one of two formats, based on your preference: CSV format (compatible with Stack Overflow for Teams / Stack Internal) or a collection of JSON objects (for

compatibility with other platforms). Please indicate your preferred format when contacting your TAM in Step 2.

Step-by-step instructions

Step 1: Create or identify an S3 bucket for your data

1. Sign in to the AWS Management Console and navigate to the Amazon S3 service.
2. Create a new S3 bucket (or identify an existing one) to receive your re:Post Private data. Ensure the bucket is in your preferred AWS Region.
3. Configure appropriate bucket policies and access permissions. At minimum, ensure the bucket allows write access for the data egress process (your TAM will provide specific principal ARNs if needed).
4. (Recommended) Enable server-side encryption (SSE-S3 or SSE-KMS) on the bucket to protect your data at rest.
5. (Recommended) Enable versioning on the bucket to safeguard against accidental overwrites.

Step 2: Contact your Technical Account Manager (TAM)

1. Reach out to your assigned TAM to initiate the data egress process. If you are unsure who your TAM is, contact your AWS Account team or open a support case (see "Getting Help" below).
2. Provide your TAM with the following information:
 - Your re:Post Private space identifier(s) or AWS account ID associated to your re:Post Private space
 - The destination S3 bucket name and ARN (e.g., `arn:aws:s3:::your-bucket-name`)
 - The AWS account ID that owns the destination bucket
 - Your preferred timeline for data export (must be completed before June 30, 2027)
 - Your preferred export format: CSV or JSON objects

Step 3: Configure bucket permissions for data transfer

1. Your TAM will provide you with the specific IAM role or principal that will be used to write data to your bucket.
2. Update your S3 bucket policy to grant `s3:PutObject` and `s3:PutObjectAc1` permissions to the provided principal. Example bucket policy statement:

```
{  
  "Sid": "AllowRePostDataEgress",
```

```

    "Effect": "Allow",
    "Principal": {
      "AWS": "<ARN provided by your TAM>"
    },
    "Action": [
      "s3:PutObject",
      "s3:PutObjectAcl"
    ],
    "Resource": "arn:aws:s3:::your-bucket-name/*"
  }

```

3. Confirm with your TAM that the permissions are correctly configured.

Step 4: Initiate and verify data export

1. Your TAM will coordinate the data egress on your behalf and confirm when the export process has begun.
2. Once your TAM has submitted the data export request, you can expect delivery of your data within 3 business days. Once the export is complete, your TAM will notify you.
3. Verify the exported data in your S3 bucket. Your data will include questions, answers, discussions, articles, and associated metadata from your private re:Post.
4. Review the exported content for completeness and confirm receipt with your TAM.

Step 5: Migrate data to your chosen alternative

1. Once your data is in S3, download or access it as needed to import into your chosen alternative platform (Stack Overflow for Teams, AWS Builder Center, or another solution).
2. Refer to your chosen platform's documentation for import/migration procedures.

Important deadlines

Milestone	Date
Begin offboarding process (recommended)	As soon as possible
Final deadline to initiate data egress with TAM	June 15, 2027
Expected data delivery after TAM submits export request	Within 3 business days
Service end date — all data permanently deleted	June 30, 2027

⚠ Important

Any data not exported by June 30, 2027 will be permanently deleted and cannot be recovered.

Getting help

If you have additional questions about the re:Post Private end-of-service transition, please use one of the following channels:

- **Contact your AWS Account team** — Reach out directly to your Technical Account Manager (TAM) or Account Manager for personalized guidance on your transition plan.
- **Open a Support ticket** — Sign in to the AWS Support Center and create a new case. Select "Account and Billing" or "Technical" as appropriate, and reference "re:Post Private end of service" in your subject line.

Frequently asked questions

Why is AWS re:Post Private being discontinued?

After careful evaluation, AWS has decided to end the re:Post Private service to focus investments on other solutions that better serve our customers' evolving needs. We are committed to ensuring a smooth transition for all affected customers.

When exactly will re:Post Private stop working?

The service will be fully decommissioned on June 30, 2027. After this date, you will no longer be able to access your private re:Post or any data within it.

Will I lose my data if I don't take action?

Yes. Any data not exported before June 30, 2027 will be permanently deleted. We strongly recommend beginning the offboarding process immediately.

What data will be included in the export?

Your data export will include all content from your private re:Post, including questions, answers, discussions, articles, knowledge articles, and associated metadata (such as tags, timestamps, and author information).

What format will my exported data be in?

Your exported data will be available in one of two formats, based on your preference: CSV format or a collection of JSON objects for compatibility with other platforms. Please indicate your preferred format when contacting your TAM in Step 2.

Is there a cost associated with the data export?

There is no charge for the data egress process itself. However, standard Amazon S3 storage charges will apply for data stored in your destination bucket. Refer to Amazon S3 pricing for details.

I don't know who my TAM is. How do I find out?

You can contact your AWS Account team or open a support case through the AWS Support Center. If you have an Enterprise Support or Enterprise On-Ramp Support plan, a TAM is assigned to your account.

Can I continue to use re:Post Private in a read-only mode after June 30, 2027?

No. The service will be fully decommissioned on June 30, 2027. No access — including read-only access — will be available after that date.

How does Stack Overflow for Teams compare to re:Post Private?

Stack Overflow for Teams (Stack Internal) offers a very similar feature set to re:Post Private, including private Q&A forums, knowledge base articles, tagging, search, and team collaboration tools. It also offers additional integrations with third-party tools and AI-powered features for knowledge discovery.

Is AWS Builder Center a direct replacement for re:Post Private?

AWS Builder Center is not a direct 1:1 replacement. It is best suited for organizations that want to engage with the broader AWS builder community in a public or semi-public setting, rather than maintaining a fully private internal knowledge base. For a private knowledge management solution, Stack Overflow for Teams is the closer alternative.

Can AWS help me migrate my content to Stack Overflow for Teams?

AWS will export your data to an S3 bucket. From there, you will need to work with Stack Overflow for Teams on their import process. Please refer to Stack Overflow for Teams documentation or contact their sales team for migration assistance.

What if I need more time beyond June 30, 2027?

The June 30, 2027 end-of-service date is final. We encourage all customers to begin their transition as early as possible. If you anticipate challenges meeting this deadline, please contact your AWS Account team immediately to discuss your situation.

Will there be any impact to my other AWS services?

No. The end of re:Post Private will not affect any other AWS services in your account. Only the re:Post Private service will be decommissioned.

Sign in to your private re:Post

To sign in to your private re:Post for the first time, open the email from your re:Post Private console administrator. Then, choose the link that's provided in the email to sign in to the private re:Post. You must use your AWS IAM Identity Center or AWS Active Directory credentials to sign in to re:Post Private.

You might need to take additional steps to allow your browser to support single sign-on. For more information, see [Single sign-on for IE and Chrome](#) and [Single sign-on for Firefox](#) in the *AWS Directory Service Administration Guide*.

Complete your profile

When you sign in to your private re:Post for the first time, you must complete your profile.

Follow these steps to complete your profile:

1. For **Screen name**, enter a display name. This name is displayed on all your posts.
2. For **Email for notifications**, enter your email address.
3. (Optional) For **First name** and **Last name**, enter your first name and last name.
4. For **Interface and notifications language**, select a language.
5. For **Content language**, select additional language options for your content on re:Post Private.
6. Choose **Complete profile**.

After you complete your profile, you receive a verification email. In this email, choose **Verify E-mail**.

In your private re:Post, choose **Continue to service** to start working with your private re:Post.

Note

To update your profile, choose your user profile, choose **Settings**, update as needed, and then choose **Update your profile**.

Work within your private re:Post

The topics in this section explain how you can use your private re:Post to browse existing content, ask questions, post answers, and publish articles and selections.

Topics

- [Ask a question in your private re:Post](#)
- [Get an answer to your question from re:Post Agent](#)
- [Post an answer to a question in your private re:Post](#)
- [View a selection in your private re:Post](#)
- [Publish a selection in your private re:Post](#)
- [Publish an article in your private re:Post](#)
- [Search within your private re:Post](#)
- [Browse the content in your channel](#)

Ask a question in your private re:Post

If you can't find the information that you're looking for in your private re:Post, you can ask a question.

Follow these steps to ask a question in your private re:Post:

1. From any page in your private re:Post application, choose **Post content**. Then, choose **Ask question**.

-or-

From any page in your private re:Post application, choose **Ask question**.

2. Review the guidelines for asking questions, and then choose **Ask a question**.

Note

You're asked to review the guidelines only when you post a question for the first time.

3. For **Question title**, enter a title.

4. For **Question description**, enter a description. Provide as much information as possible.
5. For **Channel**, select the channel where you want to post the question. If you don't want to select a specific channel, select **Default**.

You don't see this option if you aren't a user in any channel within your private re:Post.

6. For **Your organization-specific tags**, select custom tags that apply to the question.
7. For **AWS Tags**, select up to five tags that apply to your question.
8. Choose **Post question**.

You see the list of similar content from your private re:Post that might help solve your problem. You can choose to view any of this content. If you still want to post the question, choose **Post your question**.

Your question is displayed under the **Questions** tab.

The users in your private re:Post can answer your question. All answers for the question are displayed under the question. To accept an answer, choose **Accept Answer**.

Get an answer to your question from re:Post Agent

When you wait for the other users in your private re:Post to answer your question, re:Post Agent reviews the question and provides an answer. re:Post Agent is an AI-powered persona that provides the first response to your questions within a few seconds.

Note

The AWS generative AI capabilities generate the answer. However, you are responsible for evaluating the recommendation in your specific context and implementing appropriate oversight and safeguards. For more information, see [AWS Responsible AI Policy](#).

Note

re:Post Agent might not generate an answer under the following conditions:

- Your question is related to security or compliance.
- Your question doesn't adhere to the community guidelines.

- re:Post Agent doesn't have enough information to answer the question.

If the answer that re:Post Agent provided is accurate, you can choose **Accept Answer**.

The answer that re:Post Agent generated is displayed under the question.

The following is an example of a re:Post Agent response to a question:

S3 in the console

How do you create a bucket in the console

0

Follow Comment Share Flag Edit question

1 Answer

Newest Most votes Most comments

Are these answers helpful? Accept the correct answer to help the community benefit from your knowledge. You can earn +1 reputation point.

This recommendation was generated using AWS Generative AI capabilities. You are responsible for evaluating the recommendation in your specific context and implementing appropriate oversight and safeguards. [Learn more](#)

This answer has not been reviewed by an expert

To create a new Amazon S3 bucket using the AWS Management Console, follow these steps:

1. Sign in to the AWS Management Console and open the Amazon S3 console.
2. In the left navigation pane, click on "Buckets".
3. Click the "Create bucket" button.
4. Enter a unique bucket name that follows the DNS naming conventions. You can optionally include the AWS Region in the bucket name.
5. Select the AWS Region where you want the bucket to be created.
6. For "Object Ownership", select "ACLs disabled" to use bucket policies for access control.
7. Keep the default "Block all public access" setting selected.
8. Review the settings and click "Create bucket" to create the new S3 bucket.

The bucket name must be globally unique across all AWS accounts, and you should follow AWS best practices for bucket naming conventions. After creating the bucket, you can configure additional settings like versioning, encryption, lifecycle policies, and access controls as needed.

Sources

[Module 1: Create Amazon S3 Buckets](#)

[Step 1: Create an Amazon S3 Bucket - AWS Quick Start Guide: Back Up Your Files to Amazon Simple Storage Service](#)

Accept Answer Comment Flag Share

 re:Post Agent
answered a few seconds ago

Important

re:Post Agent isn't available in Asia Pacific (Singapore) and Europe (Ireland) Regions yet.

Post an answer to a question in your private re:Post

You can answer a question that's posted in your private re:Post in AWS re:Post Private.

Follow these steps to post an answer to a question in your private re:Post:

1. On your private re:Post application home page, choose **Questions**.
2. From the list of questions, choose the question that you want to post an answer for.
3. Under **Add your answer**, enter your answer.
4. Choose **Post answer**.

The answer that you added is now displayed under the question.

View a selection in your private re:Post

A selection is a learning path or a curated set of content assets that are relevant to a use case, technology domain, industry, or specific problem area. It's a collection of knowledge assets specific to your organization's cloud use case within AWS services and contains high-quality content from AWS sources, such as AWS re:Post, Knowledge Center, AWS Blogs, and AWS Documentation.

You can view all the selections that are published in your private re:Post by AWS.

Follow these steps to view a selection in your private re:Post:

1. From any page in your private re:Post application, choose the **Selections** tab.
2. From the list of selections, choose the selection that you want to view.

Publish a selection in your private re:Post

Follow these steps to publish a selection in your private re:Post:

1. From any page in your private re:Post application, choose **Post content**. Then, choose **Create selection**.

-or-

From any page in your private re:Post application, choose **Create selection**.

2. On the **Create a draft** page, for **Selection title**, enter a title.

3. For **Selection description**, enter a description.
4. For **Short description**, enter a meta title.

In this field, include a few words to briefly describe the selection to improve search engine optimization.

5. For **Channel**, select the channel where you want to publish the selection. If you don't want to select a specific channel, select **Default**.

You don't see this option if you aren't a user in any channel within your private re:Post.

6. For **Your organization-specific tags**, select custom tags that apply to the selection.
7. For **AWS Tags**, select up to five tags that apply to the selection.
8. For **Title image**, upload a cover image that describes the selection. The maximum size for the title image 2 MiB. The supported file types are jpg, .peg, and .png.
9. In the **Content** section, for **Title**, enter a title for your first section.
10. For **Description**, enter a description for your section.
11. For each resource that you want to add to the selection, choose **Add link**.
12. Complete the following steps for each link that you add:

For **Add a link**, enter the link for the resource. The **Title** field is auto populated.

(Optional) For **Description**, enter a short description.

(Optional) For **Add image**, upload a cover image that describes the resource. The maximum size of the cover image is 2 MiB. The supported file types are .jpg, .peg, and .png.

13. (Optional) Choose **Add body** to include text and in-line images for the section.
14. To add another section, choose **Add another section**. Repeat steps 7 to 11.
15. Choose **Create draft**.
16. To edit your selection draft, choose **Edit**.
17. Choose **Publish**.

Your selection is published under the **Selections** tab.

Publish an article in your private re:Post

Follow these steps to publish an article in your private re:Post:

1. From any page in your private re:Post application, choose **Post content**. Then, choose **Publish article**.

-or-

From any page in your private re:Post application, choose **Publish article**.

2. For **Article title**, enter a title.
3. For **Context and purpose**, enter a short description.
4. For **Article body**, enter your content.
5. For **Channel**, select the channel where you want to publish the article. If you don't want to select a specific channel, select **Default**.

You don't see this option if you aren't a user in any channel within your private re:Post.

6. For **Your organization-specific tags**, select custom tags that apply to the article.
7. For **AWS Tags**, select all tags that apply to the article.
8. For **Content level**, select the content level that applies to your article.
9. Choose **Publish article**.

The article that you published is now displayed under the **Articles** tab. The users in your private re:Post can view, upvote, and downvote your article. They can also add comments to your article that are displayed in the **Comments on this article** section.

Search within your private re:Post

Intelligent Search is a natural language search feature that helps you quickly find relevant answers across your AWS re:Post community, AWS documentation, and AWS Knowledge Center articles. This AI-powered tool is available in your re:Post Private space when enabled by your administrator.

To find the most relevant results to your query, Intelligent Search uses machine learning to find answers across multiple sources, such as your community Q & A, AWS Official guidance, and internal articles curated by your organization. Intelligent Search also provides a brief, AI-generated summary of the topic along with references to each source.

To use Intelligent Search, complete the following steps:

1. Open your re:Post Private instance.

2. Choose the search bar at the top of the page.
3. Enter your question in natural language. For example, you might enter, "How do I set up IAM Identity Center with Azure AD?".
4. Press **Enter** or choose the search icon.
5. Intelligent Search ranks relevant responses, indicates content type and source (AWS, internal, or community), and summarizes key points from the results.

Note

If you don't see Intelligent Search, your administrator might not have enabled AI features. For setup guidance, see [Configuring AI integration for re:Post Private](#).

To turn off Intelligent Search so that your queries return only standard keyword-based results, complete the following steps:

1. Open your re:Post Private instance.
2. Choose your profile icon in the upper right corner of your re:Post Private instance, and then select **Settings**.
3. Scroll to the **AI Settings** section.
4. Turn off **Enable AI-generated responses in your search results**.

To re-enable Intelligent Search return to your settings. and turn on **Enable AI-generated responses in your search results**.

Create a discussion in your private re:Post

You can start a private discussion on any of the search results from AWS re:Post within your private re:Post. You can start a discussion on a question, Knowledge Center article, or an article from a search result on the **AWS re:Post content** tab.

Follow these steps to start a private discussion on a search result from AWS re:Post:

1. In the search results view, choose the **AWS re:Post results** tab.
2. Choose the search result that you want to create a discussion for.
3. Choose **Start discussion in your private re:Post**.

4. On the **Ask a question** page, enter the following information:

For **Question title**, enter a title for your discussion.

Under **Question description**, the link to the content is already included. You can enter more information as needed.

For **Tags**, select up to five tags that apply to the discussion.

 Note

If your organization allows custom tags, then for **Custom tags**, select your organization's custom tags that apply to the discussion.

5. Choose **Post question**.

Your discussion is added to your private re:Post under the **Questions** tab.

Browse the content in your channel

Your console administrator can choose to create channels within your private re:Post for targeted content sharing, improved organization, enhanced privacy, and simplified permissions management. Channels provide granular content access control within a private re:Post.

 Note

Channels aren't available for you within your private re:Post when either of the following conditions are true:

- Your private re:Post doesn't have any channels.
- You aren't a user in any of the channels within your private re:Post.

To explore the channels in your private re:Post, follow these steps:

1. To see the channels that you're added to, choose **All channels** on your private re:Post application home page.
2. To see the content that's posted in your private re:Post without using a channel, choose **Default**.

3. To see the content that's exclusively posted from a channel, choose the channel name from the listing.

You can post and view content in any channel that you're a user of. To post a question, publish an article, or create a selection in a channel, be sure to select the channel name when you post the content.

 Note

Only users of the channel can view the content that you post in a channel.

Convert your question to an Support case

If you're a **Support requester**, then you can create a case to Support from a question that you posted in your private re:Post.

Note

Reach out to your re:Post Private administrator to get the **Support requester** permission.

Note

You can't edit a question after you convert it to an Support case.

You can create a case from your question only if both of these conditions are true:

- You posted the question at least 12 hours earlier.
- Your question doesn't have an accepted answer.

Follow these steps to create a support case from your question in your private re:Post:

1. From any page in your private re:Post application, choose the **Questions** tab.
2. Choose the question that you want to create a Support case for.
3. Choose **Create support case**.
4. Review the warning message. Then, take one of the following actions:

If you don't want to continue to create the case, then choose **Cancel**.

If you want to continue to create the case, then choose **Confirm** and complete the rest of these steps.

5. The fields **Title**, **Summary**, **Comments and answers**, and **Tags and topics** are populated with information from your question. You can choose to edit these fields and remove any confidential and personal details.
6. Choose **Create support case**.

Responses from Support are displayed under the question in the **Support case** tab.

7. After you receive a response from Support, enter your reply in the **Reply to AWS Support** section. Then, choose **Send reply to AWS Support**.

 Note

The responses from Support and your replies are visible only to you.

8. To close the thread after your issue is resolved, choose **Resolve thread**.
9. Review the **Publish support response** message about publishing the support ticket correspondence. Then, choose either **Resolve without publishing** or **Resolve and Publish**.

If you choose to resolve and publish, the case is resolved and support correspondence is published on the thread.

If you choose to resolve without publishing, the case is resolved and support correspondence isn't published. However, you can choose **Publish support correspondence** at a later time to publish case communication on the thread.

- 10 If Support resolves the case and you want to publish the support ticket correspondence, then choose **Publish support correspondence** under the **Support case** tab.

Sign out of AWS re:Post Private

You can sign out of your private re:Post at any time. To sign back in, use your IAM Identity Center credentials.

You can sign out of your private re:Post in one of the following ways:

- In your private re:Post web application, choose your profile, and then choose **Sign out**. You're then signed out of your private re:Post.
- Sign out from the IAM Identity Center console. When you sign out, your re:Post Private session might continue for up to two hours after the IAM Identity Center session expires. During this time, you'll still be signed in to your private re:Post application. When your session times out, you're automatically signed out from your private re:Post. For more information, see [Authentication](#) in the *AWS IAM Identity Center User Guide*.

Document history for the re:Post Private User Guide

The following table describes the documentation releases for AWS re:Post Private:

Change	Description	Date
End of support notice	End of support notice: On June 30, 2027, AWS will end support for AWS re:Post Private. After June 30, 2027, you will no longer be able to access the re:Post Private console or re:Post Private resources. For more information, see AWS re:Post Private end of support .	June 30, 2026
Update	Added instructions for browsing an existing channel and publishing content within a channel	July 3, 2025
Update	Added information on enabling and using Intelligent Search in queries.	June 24, 2025
Update	Added information on getting an answer from re:Post Agent for a question that a user posts	October 22, 2024
Guide structure review and improvements	The structure of the guide was reviewed and improvements were made to improve the customer experience related to finding information for specific scenarios.	September 24, 2024

[Initial release](#)

Initial release of the re:Post
Private User Guide

November 26, 2023